

What types of noise complaints are received and who investigates them?

The Burnaby Engineering Department Environmental Services Officer responds and investigates complaints relating to:

- Commercial/Industrial noise.
- Residential noise.
- Construction noise.
- Vehicle alarm noise if vehicle is parked within private property.
- Any noise which disturbs the quiet, peace, rest, enjoyment, comfort, or convenience of the neighbourhood or persons in the vicinity.

The RCMP is to be contacted for:

- Building alarms.
- Vehicle alarms after Parking Management/Enforcement hours.
- Residential noise (party/stereo/band).

Parking Management/Enforcement is to be contacted for:

- Vehicle alarm noise on roadways.

The SPCA is to be contacted for:

- Barking dogs.

Who should I call?

Environmental Services Officer

During the day:

Burnaby Engineering Department
604-294-7460
Monday to Wednesday, Friday - 8:00am - 4:45pm
Thursday - 8:00am - 8:00pm

After office hours:

Burnaby Dispatch
604-294-7200

Parking Management/Enforcement

604-570-3660
Monday to Friday 6:00am to 6:00pm
Saturday 8:30am to 9:30pm
(Contact RCMP outside above hours)

RCMP (604) 294-7922

SPCA (604) 291-7201

Are there any exceptions to the Bylaw?

1. Operation of snow removal equipment.
2. Person(s) performing works of an emergency nature for the preservation or protection of property, life or health.
3. Person(s) working under a noise variance granted by the City of Burnaby Engineering Department.
4. Residential alteration and/or repair by the owner, occupier, or through a contractor between 9:00am and 8:00pm on Sundays and Statutory holidays.

**Environmental Services Division
Engineering Department**

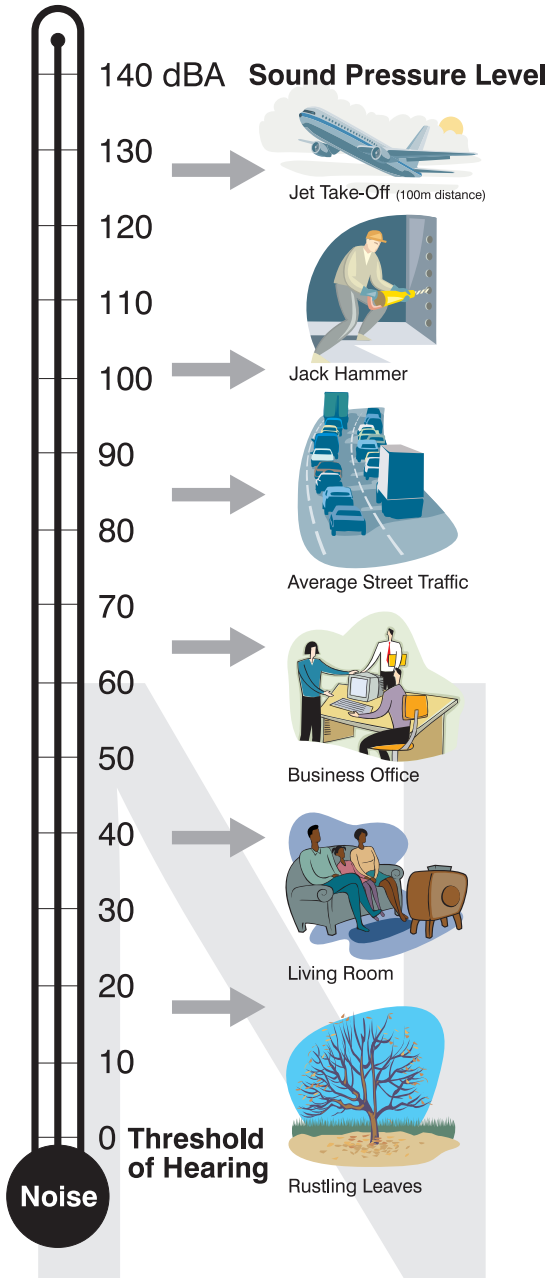
4949 Canada Way
Burnaby, BC V5G 1M2
www.city.burnaby.bc.ca
Tel: 604-294-7460
engineering@city.burnaby.bc.ca

Burnaby Noise or Sound Abatement

Bylaw: Number 7332 and Consolidated Amendment



Noise!



Is there a Noise Bylaw?

Yes, there is a bylaw that addresses the issue of noise: Burnaby Noise or Sound Abatement Bylaw Number 7332 and Consolidated Amendment.

What are the commonly used terms?

Noise or Sound Level: Means the noise or sound level in decibels as measured on the 'A' scale which is the weighted sound pressure level metre whose weighting characteristics are specified in the latest revision of the American Standards Association standard on sound levels.

Continuous Noise: Noise continuing for 3 minutes or more in a 15 minute time period.

Non-continuous Noise: Noise continuing for less than 3 minutes in a 15 minute time period.

Decibel (dB): A unit used to express Sound Pressure Level (see examples on the left).

dB(A): Weighting network used by a sound meter which mimics the human ear response to noise.

What is an acceptable noise level?

1. Residential Noise (continuous): Levels shall not exceed

- 55 dBA between 7:00am and 10:00pm
- 45 dBA between 10:00pm and 7:00am.

2. Commercial Noise (continuous): Levels shall not exceed

- 65 dBA between 7:00am and 10:00pm at the property line whilst not exceeding 60 dBA between 7:00am and 10:00pm when measured within a residential district.
- 60 dBA between 10:00pm and

7:00am at the property line whilst not exceeding 55 dBA between 10:00pm and 7:00am when measured within a residential district.

3. Construction Noise or Construction related activities:

- No construction, reconstruction, alteration, repair, landscaping or demolition shall be carried out:
 - a) Before 7:00am or after 8:00pm from Monday to Friday.
 - b) Before 9:00am or after 8:00pm on Saturday.
 - c) At any time on Sunday or any Statutory holiday.
- At no time shall continuous noise exceed 85 dBA when measured at least 15.2 meters from the source in a residential, multifamily, public or institutional district.

4. Power Lawn Mower or Power Gardening Tool Noise is permitted:

- Levels shall not exceed 87 dBA when measured on the property line or within 6 metres of property line, between the hours of:
 - a) 7:00am and 10:00pm Monday to Friday.
 - b) 9:00am and 10:00pm on Saturday, Sunday, and Statutory holidays.

5. Refuse Collection Noise:

- No person shall collect refuse from refuse containers:
 - a) Before 7:00am or after 8:00pm from Monday to Saturday.
 - b) Before 10:00am or after 8:00pm on Sunday or Statutory holidays.

6. Non-continuous Noise: Levels shall not exceed

- > 80 dBA between 7:00am and 10:00pm
- > 75 dBA between 10:00pm and 7:00am

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