



City of Burnaby

BRITISH COLUMBIA, CANADA

2019 Annual Municipal Report Highlights

for the fiscal year ended December 31, 2019

Burnaby's Vision:
**A world-class city committed to creating and
sustaining the best quality of life for our entire community.**

Burnaby is located on the ancestral and unceded homelands of the hə́nqəmíḡəm and Sḵwxwú7mesh speaking peoples.

Introduction

The 2019 Annual Municipal Report Highlights provides an executive summary of the City of Burnaby's 2019 Annual Municipal Report, which is located on the City's website at burnaby.ca/financialplan. The highlights document contains an overview of statistics, achievements for 2019 in relation to the Corporate Strategic Plan goals, financial charts and graphs, as well as the Consolidated Statement of Operations and Accumulated Surplus and Consolidated Statement of Financial Position which forms part of the City's consolidated financial statements. The consolidated financial statements were prepared in accordance with Canadian public sector standards and audited in accordance with Canadian generally accepted auditing standards.

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*Produced by the Finance Department
at the City of Burnaby in cooperation
with all civic departments.*





Government Finance Officers Association

**Award for
Outstanding
Achievement in
Popular Annual
Financial Reporting**

Presented to

**City of Burnaby
British Columbia**

For its Annual
Financial Report
for the Fiscal Year Ended

December 31, 2018

Christopher P. Morvill

Executive Director/CEO

Government Finance Officers Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting to the City of Burnaby for its Popular Annual Financial Report for the fiscal year ended December 31, 2018. The Award for Outstanding Achievement in Popular Annual Financial Reporting is a prestigious national award recognizing conformance with the highest standards for preparation of state and local government popular reports.

In order to receive an Award for Outstanding Achievement in Popular Annual Financial Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards of creativity, presentation, understandability, and reader appeal.

An Award for Outstanding Achievement in Popular Annual Financial Reporting is valid for a period of one year only. The City of Burnaby has received a Popular Award for the last two consecutive years (fiscal years ended 2017 and 2018). We believe our current report continues to conform to the Popular Annual Financial Reporting requirements, and we are submitting it to GFOA to determine its eligibility for another Award.

City Council



Mayor Mike Hurley



**Councillor
Pietro Calendino**



**Councillor
Sav Dhaliwal**



**Councillor
Dan Johnston**



**Councillor
Colleen Jordan**



**Councillor
Joe Keithley**



**Councillor
Paul McDonell**



**Councillor
Nick Volkow**



**Councillor
James Wang**



Message from the Mayor

I am honoured to present the 2019 Annual Municipal Report Highlights on behalf of Burnaby Council.

As a city, we are deeply committed to ensuring our residents experience the best quality of life. That means creating innovative facilities and services to meet the growing needs of our community, while maintaining our dedication to financial, social and environmental sustainability.

Thanks to many decades of prudent financial planning, a growing tax base and community benefit bonus revenue, Burnaby operates from a position of financial stability. We are able to provide infrastructure and amenities to residents without large tax increases.

But maintaining a welcoming and inclusive City requires continued effort and investment. Over the past year, we have worked hard to make sure families of all backgrounds can afford to live and work here. Through an extensive engagement process, the Mayor's Task Force on Community Housing identified strategies and recommendations for meeting the housing needs of Burnaby residents. As a result of their work, the City adopted new policies to protect and enhance rental housing stock, and to protect tenants displaced by redevelopment.

I am very proud of the City's moves to create stable housing for some of Burnaby's most vulnerable residents. In partnership with BC Housing and Progressive Housing Society, a new year-round shelter has opened on Douglas Road as well as permanent supportive modular housing on Norland Avenue. These two projects will enable residents to access round-the-clock support services and begin the transition to stable and secure homes.

We recognize that the well-being of Burnaby residents is also deeply connected to the health of our environment. In 2019, the City took the critical step of declaring a climate emergency and adopted aggressive carbon emission reduction targets. We are developing a plan with "big moves and quick start actions" that will help us achieve our goal of becoming carbon neutral by 2050. From more electric vehicle charging stations to a transportation plan that fosters walking, cycling and public transit use, we are on the right track.

I look forward to engaging with residents and working together to make sure Burnaby remains a thriving, dynamic and inclusive City for all.

Mayor Mike Hurley

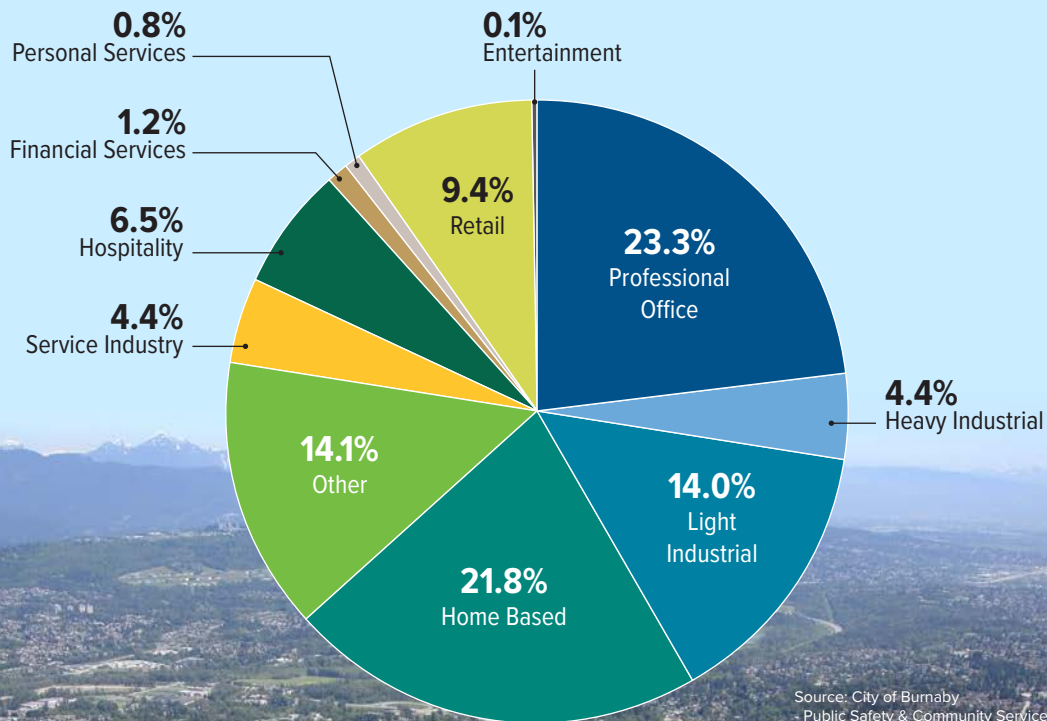
Burnaby at a Glance

The City of Burnaby was incorporated in 1892 and grew quickly due to its central location adjoining the cities of Vancouver and New Westminster. Although initially founded as an agricultural area, it quickly grew as a favoured suburban district of homes with diverse and beautiful neighbourhoods. After World War II, Burnaby boomed with many new residential subdivisions and diverse commercial and industrial developments. From the 1970s to the 1980s, Burnaby was further transformed by the introduction of a new vision and Official Community Plan that defined a sophisticated urban centre.

Today, Burnaby is the third largest city in British Columbia, with four vibrant town centres, and large districts for technology, business and education. Burnaby's citizens live in a broad range of neighbourhoods served by an outstanding park system and civic amenities that continue to chart a path to being an economically, socially and environmentally sustainable city.



2019 Burnaby Business Distribution by Sector



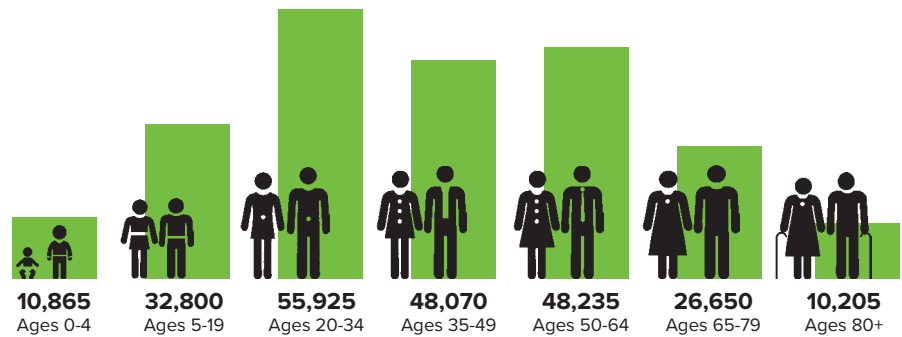
POPULATION (2016)



232,755

While Burnaby occupies just over 3% of the land area of Metro Vancouver, it accounts for approximately 10% of the region's population. It is the third most populated urban centre in British Columbia with a total population of 232,755 in 2016.

POPULATION BY AGE (2016)



HOUSEHOLD STATISTICS (2016)



2.9
Average persons per household



\$82,751
Median family income (2015)



40.3 years
The population is getting older. In 1996, the average age was 37.8, compared to 40.3 in 2016



62%
Owner Households

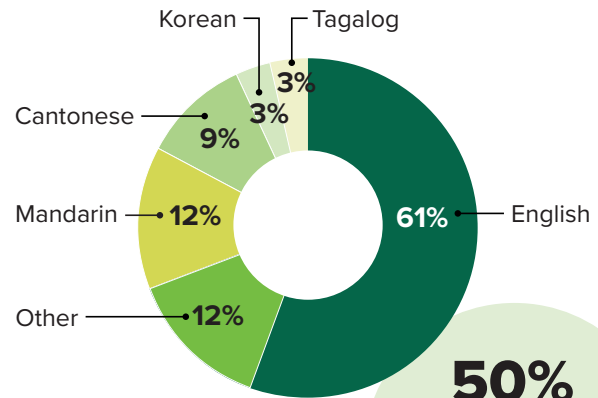


59%
of the population aged 15 years and older has a post-secondary certificate, diploma, or degree.



38%
Tenant Households

LANGUAGES SPOKEN AT HOME



50%

of Burnaby's population were born outside Canada. The top three places of birth were China, Hong Kong, and the Philippines.

LABOUR FORCE (2016)



125,815
people over 15 years of age in the labour force



6.4%
Unemployment Rate

TOP 5 OCCUPATIONS

- 26%** Sales & Service Occupations
- 19%** Business, Finance & Administration Occupations
- 11%** Trades, Transport & Equipment Operators and Related Occupations
- 10%** Management Occupations
- 10%** Education, Law & Social, Community & Government Services
- 24%** All Other Occupations

1/3

of Burnaby residents walk, cycle, or take transit to work.



Corporate Strategic Plan Highlights

The City of Burnaby's Vision is to be **A World-Class City Committed to Creating and Sustaining the Best Quality of Life for Our Entire Community.**

The Corporate Strategic Plan is founded upon and guided by the goals that the City has established through a series of forward-thinking, long-term plans, including the Council adopted trilogy of sustainability strategies (social, environmental and economic), the Official Community Plan and other City policies which establish the planning and resource context of our work. In Burnaby, the path to achieving our vision rests on our **Core Values of Community, Integrity, Respect, Innovation and Passion**, which describe how we do our work, and are the principles that guide our actions and decisions. Following, you will find the City's six strategic goals, related sub goals and highlights of some of our 2019 achievements.

A complete list of 2019 achievements and future initiatives can be found in the City's 2020-2024 Financial Plan, located on the City of Burnaby website.



Legend

Lead Department Responsible for Initiatives

Though all departments work collaboratively to maximize efficient delivery of all City programs and initiatives, specific departments take a lead role. The following legend identifies lead departments for the 2019 accomplishments highlighted on pages 13 through 23.

- BFD** Burnaby Fire Department
- BPL** Burnaby Public Library
- BLPM** Business Licence & Property Management
- C** City Clerk
- CCM** Corporate Communications & Marketing
- CMO** City Manager's Office
- CS** Corporate Services
- CSS** Citizen Support Services
- E** Engineering Department
- F** Finance Department
- HR** Human Resources Department
- IT** Information Technology Department
- L** Legal
- PB** Planning & Building Department
- PRCS** Parks, Recreation & Cultural Services Department
- PSCS** Public Safety & Community Services Administration
- RCMP** RCMP Burnaby Detachment





Strategic Goal ①

A Safe Community

Crime
Prevention
and Reduction**Burnaby Mobilization and Resiliency Table (BMART) Launched**

BMART, launched in April, is a multi-agency group that identifies people within the community who are at acutely elevated risk of harm, victimization or criminality and need the attention of more than one agency. As a team, BMART then implements a strategy to intervene and connect that person/ persons with the resources they require to help reduce their risk and support them in the community. In addition to connecting people to appropriate support, the goal of BMART is a reduction in calls for service directly related to that individual or group. **(RCMP)**

Emergency
Preparedness**Reach 8 Dike Flood Protection**

Construction was initiated on the Reach 8 Dike Flood Protection Project, between Patterson Avenue (Glenlyon Creek) and Byrne Road. The project will be completed in 2020 and includes paving some portions of gravel trails on top of dikes to improve public access. **(E)**

Emergency
Services**RCMP Community Response Team (CRT) and Bike Section Introduce Theft-Reduction Program**

The CRT and Bike Section liaised with Metrotown and Lougheed Mall loss prevention officers to implement a program called Project Boost and Bust that has been successful in Surrey. The program focuses on working with mall security and loss prevention officers to address ongoing issues of shoplifting / theft of goods. To deter theft in malls, the program focuses on increasing police presence and the apprehension of prolific shoplifters. **(RCMP)**

Transportation
Safety**Rectangular Rapid Flashing Beacons (RRFB) Installations**

RRFBs, proven to enhance pedestrian safety and visibility at crosswalks, were installed at Deer Lake Avenue/Century Park Way, Marine Drive/Greenall Avenue, Winston Street/Greenwood, Rumble Street/Roslyn Avenue, Bennett Street/Bonsor Avenue, 4300 block Still Creek Drive, Cumberland/13th Avenue, Gilmore at Kitchener Elementary School, and Oakland Street/Dufferin Avenue. **(E)**

Community
Amenity Safety**Burnaby Lake Sports Complex West (BLSCW) Artificial Turf Field Replacement**

The artificial turf surface was replaced on field number four and a shock pad added at BLSCW, as it had reached the end of its lifespan. The shock pad improves shock absorption while maintaining reduced movement under-foot during play. **(PRCS)**



Strategic Goal ②

A Connected Community

Digital Connection



Enhanced Citizen and Staff Engagement Opportunities

Enhanced engagement opportunities by developing an overarching branded message, Your Voice, to bring together public engagement activities on the City's website, including: introducing and implementing an enterprise-wide online survey tool; building social media engagement on a variety of topics across various social platforms; expanding the City's eNews program to include corporate messaging through City Connect; and developing successful online advertising campaigns to reach targeted audiences. **(CCM)**

Social Connection



Home Library and Accessible Service Van

A new Home Library and Accessible Service Van was purchased in 2019. Burnaby Public Library's home library staff deliver more than 28,000 items a year to Burnaby residents who are homebound or otherwise unable to come to the library. In addition to providing books, DVDs, audiobooks and other materials, staff connect with seniors and other people who may be isolated or have few opportunities for social connection. **(BPL)**

Partnership



Partnership with BC Housing to Develop Non-Market Housing

The City entered into a partnership with BC Housing to develop approximately 1,300 affordable homes on seven city sites. The City will provide the sites, expedite the development process, and provide Affordable Housing reserve grants to make the housing more affordable. BC Housing will fund and finance the construction and, where necessary, the operation of the housing. **(PB)**

Geographic Connection



Central Park Perimeter Trail

The Patterson leg of the Central Park perimeter trail is now complete. Work included the installation of a rubberized surface with lighting and trees along Patterson, from Imperial to Beresford. The improved surface is porous and resilient, offering comfort for walking and jogging while being cycling friendly. **(PRCS)**



Strategic Goal ③

An Inclusive Community

Celebrate Diversity



Pride Weekend of Celebrations

In August, Burnaby Pride hosted its second annual weekend of celebrations. The City was a major funder and logistical supporter of this important community event which celebrates the presence and contributions of LGBTQIA2S+ community members. As well, the Pride flag was raised at City Hall in addition to the Transgender flag for the first time. **(PB)**

Serve a Diverse Community



Mayor's Task Force on Community Housing

In February 2019, the Mayor's Task Force convened to identify actions the City could undertake to ensure that all Burnaby residents have suitable and affordable housing. The Task Force's work was complemented by an extensive citizen engagement process called "Your Voice. Your Home" through which Burnaby residents considered Burnaby's housing challenges and provided solutions. Over a six-month process, the Task Force researched housing issues, received and considered the input provided through the "Your Voice. Your Home" process, and provided the City with 10 "Quick Start" actions and 18 recommendations on how to provide for the housing needs of the citizens of Burnaby. **(CS)**

Homelessness Response

The City and BC Housing partnered to open two facilities to support the needs of those in our community who are experiencing, or at risk of, homelessness – the City's first such facilities. **(PB) (PSCS)**

Warming Centres

Four existing City-owned buildings were renovated and outfitted with the features needed to act as temporary warming centres for Burnaby community members in need of a warm and welcoming place to come inside. **(E)**

Tenant Assistance Policy

Based on direction from the Mayor's Task Force on Community Housing, the City adopted, in principle, a revised Tenant Assistance Policy that strengthens protections for tenants displaced by major renovation or redevelopment associated with rezoning. The policy requires enhanced support for tenants, including rent top-ups, moving assistance and special considerations for people with disabilities. It also enables the tenant to move back into the redeveloped building at similar rent. The City is now consulting with rental stakeholders on the revised policy. **(PB)**

Enhance City Workforce Diversity



Indigenous Education and Awareness Program

The City has worked to build awareness and establish tailored education options, including the new Indigenous education and awareness program, to enable staff to learn more about the history and legacy of Indigenous people in Burnaby and across Canada. These programs foster a culture of respect in the workplace and provide appropriate tools for effectively addressing concerns when they arise. **(PB)**

Create a Sense of Community



Valued Volunteers

Hundreds of volunteers support Burnaby programs and initiatives every year. There are 200 volunteers in Citizen Support Services alone, and many more for the RCMP, parks, recreation and cultural programs, committees, commissions and boards. Students, newcomers to Canada, working adults and retirees all make meaningful contributions that help to build community. **(CSS) (PRCS) (PSCS) (RCMP)**



Strategic Goal ④

A Healthy Community

Healthy Life

**Burnaby-New Westminster Walk30**

The City once again supported the Burnaby-New Westminster Walk30 Walking Challenge in the spring 2019. For the second year in a row, Burnaby residents were encouraged to walk 30 minutes a day for better health and a cleaner environment. This year, Mayor Mike Hurley challenged New Westminster Mayor Jonathan Coté to see which community could walk the most. While New Westminster residents clocked more minutes, all participants won. School participation doubled and the average number of minutes walked increased to 40 minutes per day, up from 27 minutes per day in 2018. **(PB)**

Healthy Environment

**Big Moves for Climate Action**

The City recently adopted aggressive climate change reduction targets. Staff are currently developing an action plan that will outline the City's path toward achieving its carbon reduction targets. **(CS)**

Public Electric-Vehicle Charging Stations

A pilot project was initiated to provide public electric-vehicle charging stations at various city locations, with the first six now installed. These charging stations are one of many initiatives that will support the City's carbon-reduction targets approved in September 2019. **(CS)**

Lifelong Learning

**Certificate of Recognition (COR) Achievement**

Each year, the City works to achieve the safety audit standards of the BC Municipal Safety Association, in conjunction with WorkSafeBC. Achievement results in COR certification and requires training of staff on an ongoing basis to ensure safe work practices. Every third year, an external auditor conducts an in-depth, stringent audit, which took place in 2019. The City met all requirements and is the largest city in British Columbia to do so. In addition, the Burnaby Public Library is the only library in B.C. to achieve this certification. These achievements reflect the emphasis on safety that is fundamental to Burnaby operations. **(HR) (E)**

Community Involvement

**Citizen Support Services**

Through well-established Citizen Support Services programs, more than 200 volunteers provided thousands of volunteer hours to help Burnaby babies, children and seniors. **(CSS)**



Strategic Goal ⑤

A Dynamic Community

Economic
Opportunity**Living Wage Program Introduced and Implemented**

City Council adopted a Living Wage Program to benefit the health and well-being of everyone who performs work on the City's behalf. Implementation is underway. Vendors have been introduced to the Living Wage Policy directly through email, messages on purchase orders and a notice banner on the City's Bid Listing webpage. All purchasing documents are being updated to include information about the Policy, with full implementation to start in January 2020. **(F)**

Community
Development**Groundwater Management Plan for Multi-Family and Mixed Commercial Development Requirements**

This plan was introduced to manage potential risks due to aquifer depletion, flooding and erosion and to preserve groundwater as a resource. These new requirements and others related to environmental services are now available on the City's website to build awareness and facilitate their incorporation early in the development process. **(E)**

City Facilities
and
Infrastructure**South Burnaby Ice Arena**

In September, Mayor Mike Hurley was on site for the ground breaking event. Construction of the \$50 million facility is underway. The 92,000-square-foot arena will accommodate ice sports, lacrosse, ball hockey, community events and City-run programs. Located at 10th Avenue and 18th Street, the facility will offer two NHL-sized hockey rinks, a skate shop, a concession, multi-purpose rooms, activity spaces, warm side arena viewing, outdoor patio, electrical vehicle charging stalls and parking for bicycles. Completion is scheduled for fall 2021. **(PB)**



SERVICE

The Burnaby Civic Employees Union commissioned a memorial fountain to honour civic employees who were killed during the First World War.

1914 to 1919

COMMUNITY

Members of Burnaby's Civic Employees Union helped build a strong and progressive community.

1920s

STRUGGLE

The Great Depression of the 1930s nearly destroyed the Burnaby Civic Employees Union as it struggled to support its members.

Vote Away Poverty Vote Labor
Vote for PRITCHARD

1930s



Strategic Goal ⑥

A Thriving Organization

Organizational Culture



Celebration of the 100th anniversary of the Burnaby Civic Employees Union

In partnership with CUPE local 23, the City commemorated the contributions of civic employees to the development of the community. Celebrations to mark the centenary of Burnaby's civic employees union included highlighting the union's history at the annual Burnaby Village Museum Labour Day event, issuing a proclamation to recognize Burnaby Civic Employees Union Month, and designing and displaying historical signage banners. **(PB)**

Financial Viability



Distinguished Budget Presentation Award

Awarded to the City of Burnaby for its Annual 2019-2023 Financial Plan offered by the Government Finance Officers Association of US & Canada. **(F)**

Human Resources



Joint Apprenticeship Committee Progress

Together, the City and CUPE established the Joint Apprenticeship Committee in 2014. The program has expanded to include a variety of trades for which there were previously no apprentices. The City believes in growing and developing its workforce internally to support future succession. Three City employees have successfully completed their apprenticeships. Five more are currently enrolled as apprentices with Industry Training Authority. **(HR)**

Communication



Council in the Community

In order to enhance citizen access to Council, Burnaby City Council held two City Council meetings outside council chambers, in the community – one at the Edmonds Community Centre in April, the other at the Confederation Community Centre in October. **(C)**

Reliable Services, Technology and Information



Property Tax System Replacement

The City's legacy property tax system was replaced with a robust, reliable and integrated taxation and utility billing solution. The new property tax application is intuitive and user-friendly, and enhances the functionality and user experience for staff and citizens. It also enables online payments and access to online statements and tax information for property owners. **(IT) (F)**

Technology and Innovation



eAgenda Replacement

An expedited eAgenda implementation/replacement project was initiated. The City will fully transition to the new application early in 2020. Benefits will include: operational efficiencies from new real-time collaboration spaces for meeting management and fully digitized workflow processes; and the transition toward paperless access to records for committees, commissions and boards. **(C)**

Financial Highlights

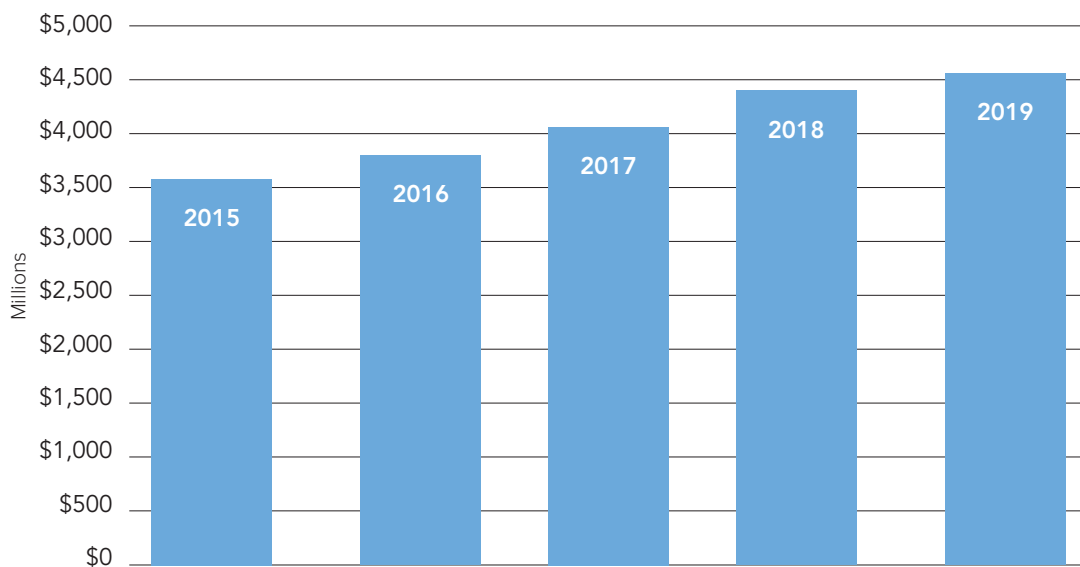
The City’s financial position continued to be healthy throughout 2019 with an annual surplus of \$112.9 million (2018 - \$367.2 million), bringing Accumulated Surplus to \$4,527.5 million. The Accumulated Surplus on the Consolidated Statement of Financial Position is a key measure of the City of Burnaby’s financial strength and long-term sustainability. Accumulated Surplus is the amount by which Financial Assets exceed all liabilities and it is represented by Net Financial Assets, which are the City’s Reserve Funds and Reserves of \$1,610.7 million (2018 - \$1,564.6 million), and Non-Financial Assets of \$2,916.8 million (2018 - \$2,850.0 million), the majority of which are capital assets, such as civic buildings, recreation centres, parks, roads, water and sewer infrastructure and land. Non-Financial Assets also include inventory of supplies and prepaid expenses.

The City has a stable revenue base. In 2019, however, consolidated revenues decreased to \$585.9 million compared to \$808.2 million in 2018, resulting primarily from no community benefit bonus revenues received due to changes in policy decisions and conditions in the regional real estate market.

The majority of the City’s revenue is primarily acquired through taxation revenue generated by property taxes and sewer parcel taxes. In 2019, total taxation revenue was \$301.9M representing 51.5% of the City’s overall revenue. Two other stable streams of revenue for the City come through sale of goods and services and investment income, representing 20.9% and 9.7% respectively for 2019. Sale of goods and services primarily comprises of various user fees charged to the public for use of City programs and services such as metered water, sewer use and recreational and cultural program fees. Investment income consists of the interest earned through investing the City’s Reserve Funds and Reserves and has been very steady the past five years, representing an average yield of 3.4%.

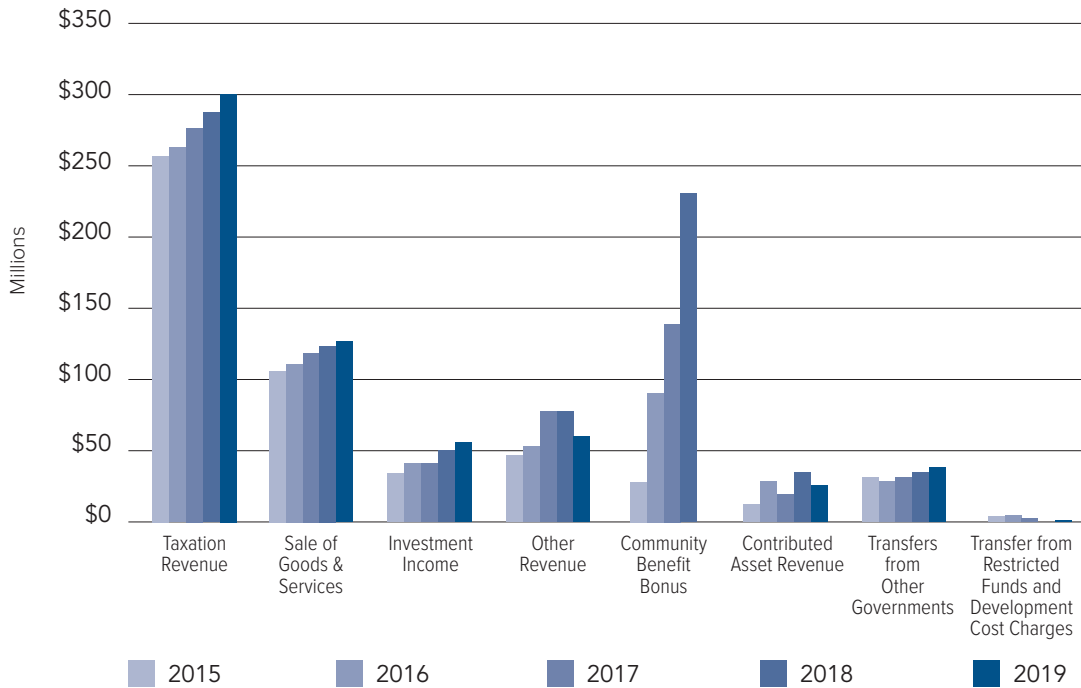
The remaining 17.9% of the City’s revenues in 2019 consist of other revenue, contributed asset revenues and various transfers from other governments and restricted funds.

Consolidated Accumulated Surplus (\$) 2015-2019



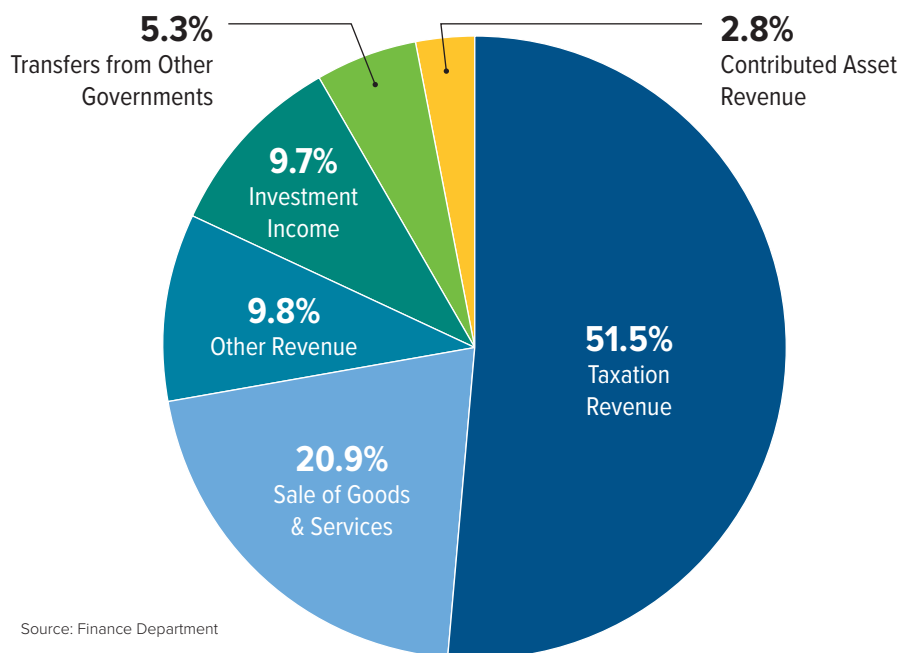
Source: Finance Department

Consolidated Revenue by Source (\$) 2015-2019



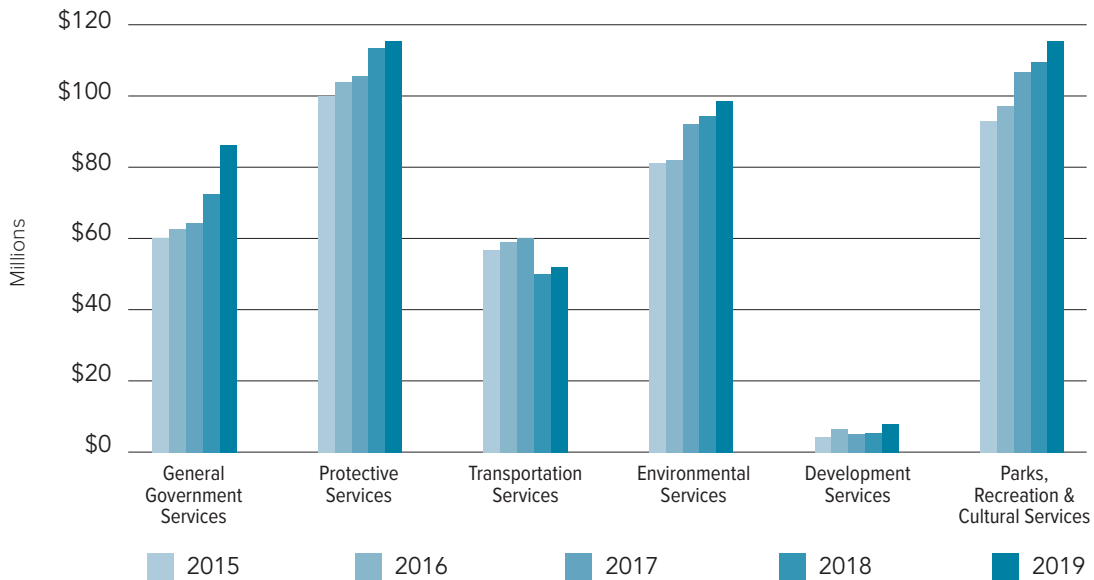
Source: Finance Department

Consolidated Revenue by Source (\$) 2019



Source: Finance Department

Consolidated Expenses by Function (\$) 2015-2019



Source: Finance Department

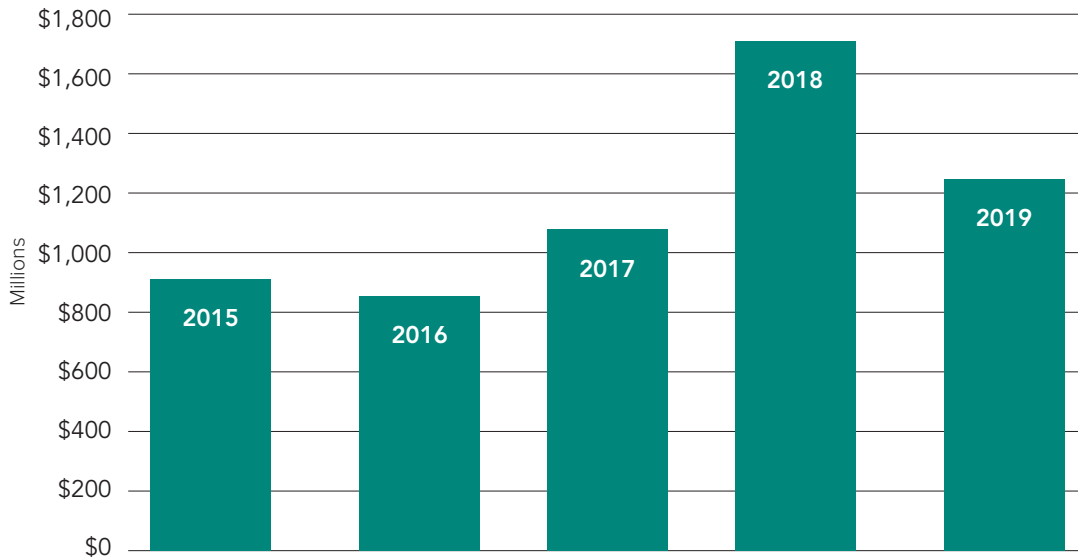
The City of Burnaby’s expenditure profile is relatively constant from year to year, comprising of six main functions: general government services; protective services; transportation services; environmental services; development services; and parks, recreation and cultural services.

General government services accounts for 18.5% of the City’s overall expenditures in 2019 and includes the administrative and strategic functions that support the City in their local government operations and capital acquisitions. Protective services accounts for 24.3% and is comprised of activities that provide public safety, including fire services, policing services and bylaw enforcement services. Transportation services accounts for 11.2% and includes the coordination and maintenance of various areas such as roads, sidewalks, traffic/pedestrian signals that

enable the citizens to efficiently and safely travel throughout the City. Environmental services accounts for 20.6% which consists of activities related to collection services for refuse and recycling, provision of clean water and sewer utilities. Development services account for 1.4% consisting of the City’s current and long range planning functions. Lastly, parks, recreation and cultural services accounts for the remaining 24.0%, which includes functions related to maintaining the City’s 5,400 acres of parks and its golf courses, providing recreational and cultural programs at the City’s community centres, and offering library services at the City’s four library branches.

Overall increases to the consolidated expenditures over the past five years are primarily attributable to annual collective agreement, contract and inflationary increases.

Value of Building Permits Issued (\$) 2015-2019



Source: Planning & Building Department

The value of the building permits issued by the City in the last five years has been steadily increasing as the development activity continues to increase throughout the lower mainland. In 2019, however, the City experienced a decrease of 27.8% in total construction value of permits issued compared to 2018 with only 1,116 permits issued and a total construction value of \$1.2 billion. Overall, the activity is still strong, but 2019 showed signs of a slower development market into the next year.



Consolidated Statement of Financial Position

As at December 31, 2019, with comparative figures for 2018

	2019 Actual (\$)	2018 Actual (\$)
Financial Assets		
Cash and cash equivalents	81,364,170	50,207,797
Investments	1,696,328,413	1,659,166,744
Accounts receivables:		
Accrued interest	179,996,219	176,382,661
Taxes	6,767,631	8,060,719
Local improvement frontage tax	2,426,253	2,689,276
Other receivables	19,382,200	18,589,970
	208,572,303	205,722,626
Total Financial Assets	1,986,264,886	1,915,097,167
Financial Liabilities		
Accounts payables and accrued liabilities:		
Due to other governments	25,718,958	21,656,073
Accounts payable	55,404,449	41,983,815
Accrued liabilities	19,076,830	18,388,598
	100,200,237	82,028,486
Deposits - damages, servicing and other	51,742,389	54,650,108
Deferred revenue	94,389,071	93,541,823
Development cost charges and restricted funds	129,232,081	120,268,683
Total Financial Liabilities	375,563,778	350,489,100
Net Financial Assets	1,610,701,108	1,564,608,067
Non-Financial Assets		
Tangible capital assets	2,911,454,589	2,844,926,185
Inventory of supplies	2,049,977	2,316,952
Prepaid expenses	3,329,380	2,749,537
Total Non-Financial Assets	2,916,833,946	2,849,992,674
Accumulated Surplus	4,527,535,054	4,414,600,741

Consolidated Statement of Operations and Accumulated Surplus

For the year ended December 31, 2019, with comparative figures for 2018

	2019 Budget (\$)	2019 Actual (\$)	2018 Actual (\$)
Revenues			
Taxation revenue	300,767,700	301,884,363	289,221,800
Sale of goods and services	120,536,300	122,498,768	121,355,669
Investment income	47,462,800	56,666,253	50,343,609
Other revenue	53,148,000	57,475,268	77,467,261
Community benefit bonus	95,000,000	-	220,839,583
Contributed asset revenue	5,000,000	16,591,761	24,160,219
Transfers from other governments	31,964,600	30,765,664	24,824,154
Transfer from restricted funds and development cost charges	14,248,000	40,000	-
Total Revenues	668,127,400	585,922,077	808,212,295
Expenses			
General government services	92,234,100	87,466,153	71,602,169
Protective services	117,674,800	114,995,701	112,502,092
Transportation services	52,958,600	52,750,034	51,287,341
Environmental services	100,340,100	97,664,797	92,596,468
Development services	7,891,500	6,619,803	6,046,290
Parks, recreation and cultural services	111,735,900	113,491,276	106,984,419
Total Expenses	482,835,000	472,987,764	441,018,779
Annual Surplus	185,292,400	112,934,313	367,193,516
Accumulated Surplus, Beginning of Year	4,414,600,741	4,414,600,741	4,047,407,225
Accumulated Surplus, End of Year	4,599,893,141	4,527,535,054	4,414,600,741

To see full set of financial statements and notes, please refer to the 2019 Annual Municipal Report at burnaby.ca/financialplan.

Contact Information

City Hall

4949 Canada Way, Burnaby, BC, Canada V5G 1M2
604-294-7944

Hours of Operation

Monday-Wednesday: 8am-4:45pm
Thursday: 8am-8pm
Friday: 8am-4:45pm

OFFICE OF THE CITY MANAGER

604-294-7101

CITY CLERK

clerks@burnaby.ca | 604-294-7290

CITIZEN SUPPORT SERVICES

volunteers@burnaby.ca | 604-294-7980

HUMAN RESOURCES

careers@burnaby.ca | 604-294-7303

INFORMATION TECHNOLOGY

helpdesk@burnaby.ca | 604-294-7939

BURNABY PUBLIC LIBRARY ADMINISTRATION

604-436-5427

FIRE STATION #1

fire@burnaby.ca | 604-294-7195 (non-emergency)

BURNABY RCMP DETACHMENT

604-646-9999 (non-emergency)
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