

What types of noise complaints are received and who investigates them?

The Burnaby Engineering Department, Environmental Officer responds and investigates complaints relating to noise emanating from real property:

- Commercial/Industrial noise
- Residential noise
- Construction noise
- Vehicle alarm noise if vehicle is parked within private property
- Any noise which disturbs the quiet, peace, rest, enjoyment, comfort, or convenience of the neighbourhood or persons in the vicinity

Burnaby Engineering Department

604-294-7460

Monday to Wednesday 8:00am – 4:45pm Thursday

8:00am-4:45pm

After office hours:

Burnaby Dispatch 604-294-7200

The RCMP is to be contacted for:

- Building alarms
- Vehicle alarms after parking management/enforcement hours
- Residential noise (party/stereo/band)

RCMP non-emergency (24 hours/seven days a week)

604-294-7922

Parking Management/Enforcement is to be contacted for:

- Vehicle alarm noise on roadway

Parking Management/Enforcement at 604-570-9660

Monday to Friday 6:00am to 6:00pm

Saturday 8:30am to 4:30pm

(Contact RCMP outside the above hours)

The SPCA is to be contacted for:

- Barking dogs

SPCA at 604-291-7201

Parks and Recreation is to be contacted for:

- Park events (Concerts, festivals, or other events) at Deer Lake and Swanguard Stadium

Parks and Recreation at 604-294-7450

Are there exceptions to the Bylaw?

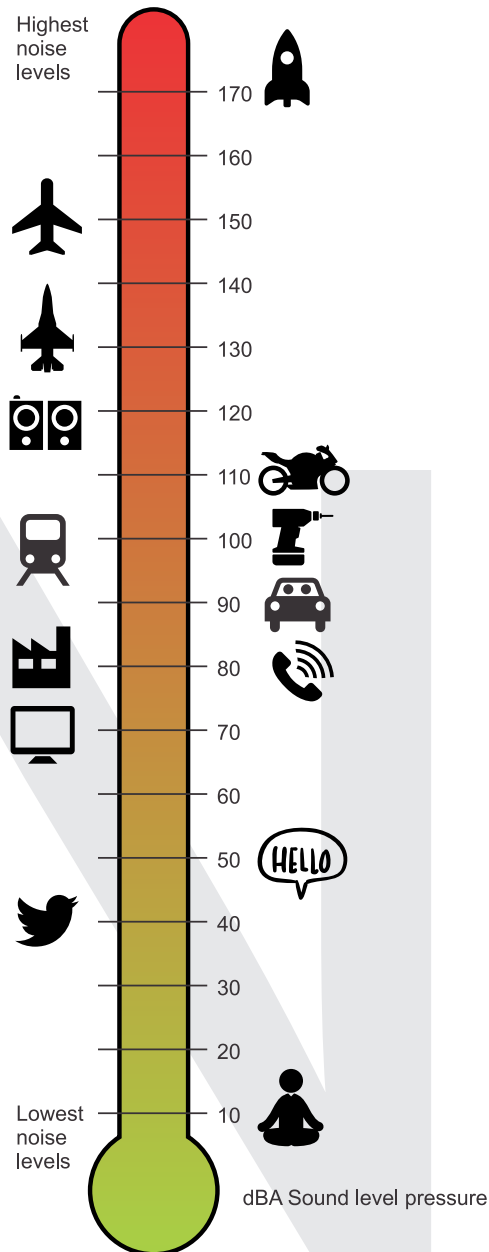
1. Operation of snow removal equipment.
2. Person(s) performing works of an emergency nature for the preservation or protection of property, life or health.
3. Person(s) working under a noise variance granted by the City of Burnaby Engineering Department.
4. Resident alteration and/or repair by the owner, occupier, or through a contractor between 9:00am and 8:00pm on Sundays and statutory holidays.
5. Concerts, festivals, sporting events or other special events held in or at Deer Lake Park or Swanguard Stadium.
6. For interior noise complaints within a multi-residential units, contact the strata council, property manager or building owner.

Burnaby Noise or Sound Abatement

Bylaw: Number 7332 and Consolidated Amendment



Noise!



Is there a Noise Bylaw?

Yes, there is a bylaw that addresses the issue of noise: Burnaby Noise or Sound Abatement Bylaw Number 7332 and Consolidated Amendment.

What are the commonly used terms?

Noise or Sound Level: Means the noise or sound level in decibels as measured on the 'A' scale which is the weighted sound pressure level metre whose weighting characteristics are specified in the latest revision of the American Standards Association standard on sound levels.

Continuous Noise: Noise continuing for 3 minutes or more in a 15 minute time period.

Non-continuous Noise: Noise continuing for less than 3 minutes in a 15 minute time period.

Decibel (dB): A unit used to express Sound Pressure Level (see examples on the left).

dB(A): Weighting network used by a sound meter which mimics the human ear response to noise.

Real Property: land other than highway, together with all improvements which have been so affixed to the land as to make in fact and in law a part thereof, and includes such land should there be no such improvements so affixed thereto.

Requirements of the Noise Bylaw

- 1. Residential Noise (continuous): Levels shall not exceed**
 - 55 dBA between 7:00am and 10:00pm.
 - 45 dBA between 10:00pm and 7:00am.
- 2. Commercial Noise (continuous): Levels shall not exceed**
 - 65 dBA between 7:00am and 10:00pm at the

property line whilst not exceeding 60 dBA between 7:00am and 10:00pm when measured within a residential district.

- 60 dBA between 10:00pm and 7:00am at the property line whilst not exceeding 55 dBA between 10:00pm and 7:00am when measured within a residential district.

3. Construction Noise or Construction related activities:

- No construction, reconstruction, alteration, repair, landscaping or demolition shall be carried out:
 - a) Before 7:00am or after 8:00pm from Monday to Friday.
 - b) Before 9:00am or after 8:00pm on Saturday.
 - c) At any time on Sunday or any Statutory holiday
- At any time shall continuous noise exceed 85 dBA when measured at least 15.2 meters from the source in a residential, multifamily, public or institutional district.

4. Power Lawn Mower or Power Gardening Tool Noise is permitted:

- Levels shall not exceed 87 dBA when measured on the property line or within 6 meters of property line, between the hours of:
 - a) 7:00am and 10:00pm Monday to Friday.
 - b) 9:00am and 10:00pm on Saturday, Sunday, and statutory holidays.

5. Refuse Collection Noise:

- No person shall collect refuse from refuse containers:
 - a) Before 7:00am or after 8:00pm from Monday to Saturday.
 - b) Before 10:00am or after 8:00pm on Sunday or statutory holidays.

6. Non-continuous Noise: Levels shall not exceed

- > 80 dBA between 7:00am and 10:00pm.
- > 75 dBA between 10:00pm and 7:00am.