



# Your Voice. Your Home.

Meeting the Housing Needs of Burnaby Residents  
Phase 1 Results



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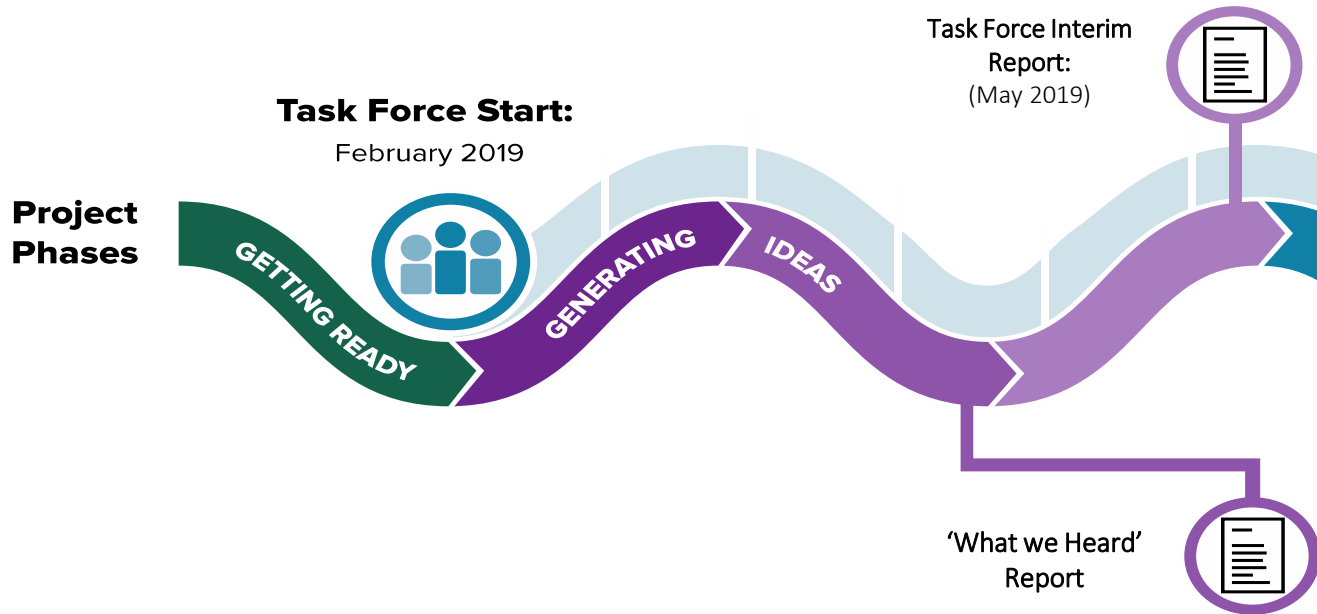


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# Public Engagement Phase 1- Generating Ideas

## Phase

1



- Community Ideas Workshop
- Community Ideas Survey
- Community Student Ambassadors
- 'What We Heard' Report

## Public Input



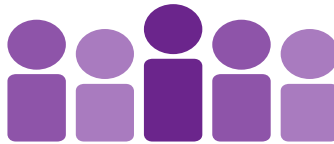
**Stakeholder Interviews**



**Ideas Survey**



**Targeted Community Outreach**



**Community Ideas Workshop**



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# 'What We Heard' Report



- Available online now!
- Detailed overview of Phase One results



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# Phase One: By Numbers

- 1450 survey respondents
- 180 registrations for the Community Ideas Workshop (100 participants in attendance)
- Community Student Ambassador interactions with approx. 400 residents
- 350 registrations for the Community Recommendations Workshop
- Extensive online and in-person resident engagement

**In total, Phase One reached more than 2300 individuals**



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# Phase One: Survey Results

## Key Survey Results:

- 36% of renters as well as those under 30 spend more than 1/3 of income on housing;
- Over 20% of renters live in fear of demoviction;
- 53% of respondents under 30 and 64% of renters anticipate having to move for financial reasons;
- 57% of respondents under 30 find their current housing costs unaffordable;
- More than half of respondents under 45 anticipate needing a larger living space in the next 10 years, while respondents over 45 were more likely to downsize.



# Phase One: Community Student Ambassadors Overview

- 10 Community Student Ambassadors;
- Small informal community discussions across Burnaby;
- Diverse and targeted engagement;
- Visited over 25 community orgs. and public locations;
- Key Profiles: Students and Youth, Families, Newcomers, Seniors, Residents Facing Demovictions, People with Disabilities.



# Community Student Ambassadors : Key Challenges

## 1. Students and Youth

- Access to affordable rental housing
- Areas that are convenient and transit accessible are expensive
  - Don't expect to be able to stay in Burnaby
  - Students prioritizing income over education

## 2. Family Housing

- Not sufficient space for children and/or growing families
- Landlord restrictions (pets, # of people, employment)

## 3. Newcomers

- References, employment, or internet access are barriers
  - Prevalence of racism
  - Lack of familiarity with tenancy regulations



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# Community Student Ambassadors : Key Challenges

## 4. Seniors

- Isolation and loneliness
- Home care assistance

## 5. Residents Facing Demovictions

- Impact on mental health
- Losing connection with communities
- Availability of comparable housing

## 6. People with Disabilities

- Removal of housing accessibility
- Wait times for assisted living programs



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# Community Student Ambassadors : Key Solutions

- Make information reg. housing support for PWDs more accessible;
- More co-op housing units designated for specific groups;
- Create and fund a physical location where tenants can go to seek assistance and information;
- Placement before displacement;



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# Community Student Ambassadors : Key Solutions

- Provide more accessible housing information regarding tenant rights and landlord responsibilities;
- Provide safe houses, low barrier shelters and emergency housing in Burnaby;
- Convert single family homes to multi-family dwellings; and
- Better enforce regulations re. landlord obligations and responsibilities.



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