



RECEPTACLE CHANGE REQUEST FORM

Solid Waste & Recycling Department

Submit completed request forms to: solidwasteandrecycling@burnaby.ca

FULL NAME	
CIVIC ADDRESS & POSTAL CODE	
PHONE	EMAIL
UTILITY ACCOUNT NUMBER (MUST BE PROVIDED)	
For assistance, call Tax office at (604) 294-7350	

I would like to:

Upsize Garbage	From (size)	To (size)	Upsize YW	From (size)	To (size)
Downsize Garbage	From (size)	To (size)	Downsize YW	From (size)	To (size)
Purchase New Garbage	(size)		Purchase New YW	(size)	

Reason for New Tote: Mission/Stolen New Homeowner Damaged Upsize/Downsize

I/we are aware of the changes to the Garbage Disposal Fee moving forward (see table below for details), and the one-time \$50 exchange fee per address.

SIGNATURE	DATE
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Important Notes:

- Submit completed request forms to: solidwasteandrecycling@burnaby.ca
- A representative will contact you within 3 business days to process your request via credit card (a 1.75% credit card recovery fee applies). Do not send credit card information via email.
- If making a payment via cheque, mail your completed form with payment to the Solid Waste & Recycling Department, 4840 Still Creek Dr., Burnaby BC V5C 0H4. Make cheques payable to "City of Burnaby".

2023 Tote Costs & Annual Fee Details		
Size	Purchase/Replacement Cost	Annual Garbage Disposal Fees (2023)
120L	\$65.00	\$50.00
180L	\$75.00	\$130.00
240L	\$85.00	\$140.00
360L	\$95.00	\$400.00

- Yard Waste container only available in 180L, 240L and 360L.
- Size of Yard Waste container does not impact your annual garbage disposal rates.
- Annual Garbage Disposal Fees reflected on the March 15th Utility Tax Statement **are not prorated** when the size of the receptacle is changed during the year.

Use of Personal Information:

Personal information is collected and used for the purpose of providing customers with their account information, and in the delivery of e-bills. Information is managed in accordance with s.26(c) of the Freedom of Information and Protection of Privacy Act. For questions regarding the collection of Personal Information and receipt of electronic messages, please contact: Corporate Communications & Marketing at: communications@burnaby.ca