



Burnaby RCMP **2023**  
**ANNUAL REPORT**



## Message from the Officer in Charge

### Acknowledgment

Burnaby is located on the ancestral and unceded homelands of the hən̓q̓əmi̓ñəm and Skwxwú7mesh Sníchim speaking peoples. We are grateful for the opportunity to be on this territory.

The Burnaby RCMP is proud to present its 2023 Annual Report, highlighting our detachment's achievements during a busy and challenging year. 2023 was also a historic year as the RCMP marked 150 years of service in Canada.

With the majority of COVID-19 restrictions lifted, Burnaby RCMP was able to resume valuable and important community outreach in 2023, allowing our staff to connect in-person with the residents we serve at community and cultural events throughout the year.

To commemorate RCMP 150, the Musical Ride returned to Burnaby in 2023 for a sold-out performance hosted by the City of Burnaby. We were also able to give the public a unique behind-the-scenes look at the Burnaby RCMP during our open house, which attracted hundreds of visitors of all ages, allowing attendees to interact with staff from across the detachment and organization.

As outlined in this report, 2023 brought enhanced mental health response in Burnaby, with the addition of the Mobile Integrated Crisis Response (MICR) Team, which was launched in partnership with Fraser Health and the Province, supplementing work already being done by our frontline members and Police Mental Health and Homelessness Outreach Team (PMHOT). The City of Burnaby also launched a new Non-Emergency Call Centre, which has significantly improved wait times for people calling the non-emergency line.

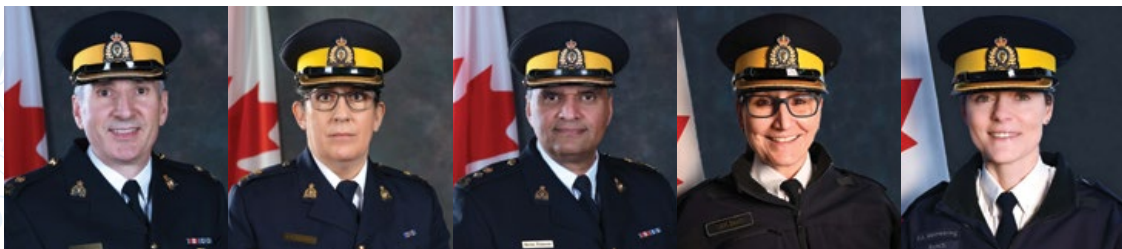
One of the most poignant moments of the year was the ceremony held in memory of Cst. Shaelyn Yang, one year after her line of duty death in Burnaby. During the ceremony, Cst. Yang's name was immortalized on the detachment Cairn and Wall of Honour and her loved ones were also honoured by the Tsleil-Waututh Nation during a traditional blanket ceremony.

In 2024, we remain committed to nurturing a healthy workplace for all of our employees, connecting with and learning from our partners, strengthening relationships in our community, while working together to enhance public safety.

Chief Superintendent  
**Graham de la Gorgendiere**  
Officer in Charge, Burnaby RCMP



Officer in Charge, Burnaby RCMP  
Chief Superintendent  
**Graham de la Gorgendiere**



Inspector  
**Matt Toews**

Inspector  
**Kathy Hartwig**

Superintendent  
**Sunny Parmar**

Inspector  
**Kim Bruce**

Inspector  
**Peri Mainwaring**



**301**

Police officers



Staff Sergeant Major  
**David Douangchanh**



**116**

Municipal employees



Director of Police Service  
**Andrea Alderson**



Business Manager  
**Stephanie Fraser**



Community Programs  
Manager  
**Amandeep Gill**



IT Manager  
**Joseph Chu**

## Detachment Priorities

Every April, Burnaby RCMP consults with local residents, interested parties and organizations to capture the needs, concerns and issues facing the community as part of its Annual Performance Plan (APP). Based on this feedback, priorities for the year are set, which allows us to ensure that our policing services are meeting the demands our community. The Burnaby RCMP provides regular APP progress updates to the City of Burnaby. Additionally, every four years we develop a Strategic Plan which includes significant research, feedback and consultation with Burnaby citizens, Burnaby RCMP staff, City of Burnaby staff, Burnaby's Mayor and Council and the community. The feedback and research help us determine goals and priorities which help us deliver exceptional and modern policing that keeps our community safe while serving the needs of our growing and changing city.



### Annual Performance Plan 2023-2024

- » Public safety
- » Community engagement, communications
- » Vulnerable persons
- » Youth
- » Human resource/wellness

### Strategic Plan 2023-2026

- » Improve public safety
- » Enhance communication and community engagement
- » Support our people

### Non-Emergency Call Taking Centre (NECC)

In October 2023 the City of Burnaby launched a non-emergency call centre, located in the Burnaby RCMP detachment. The call centre is available 9am to 9pm. Outside of these hours all calls are handled by E-Comm.

In the brief time it has been operating, operators answered 3,751 calls and created a total of 1,431 files. The average wait time has significantly improved since the call centre starting taking calls in October.

\*Statistics from October 16-December 31



## Calls for Service, 2023



**45,649**

Calls for service



**2,048**

Online crime reports

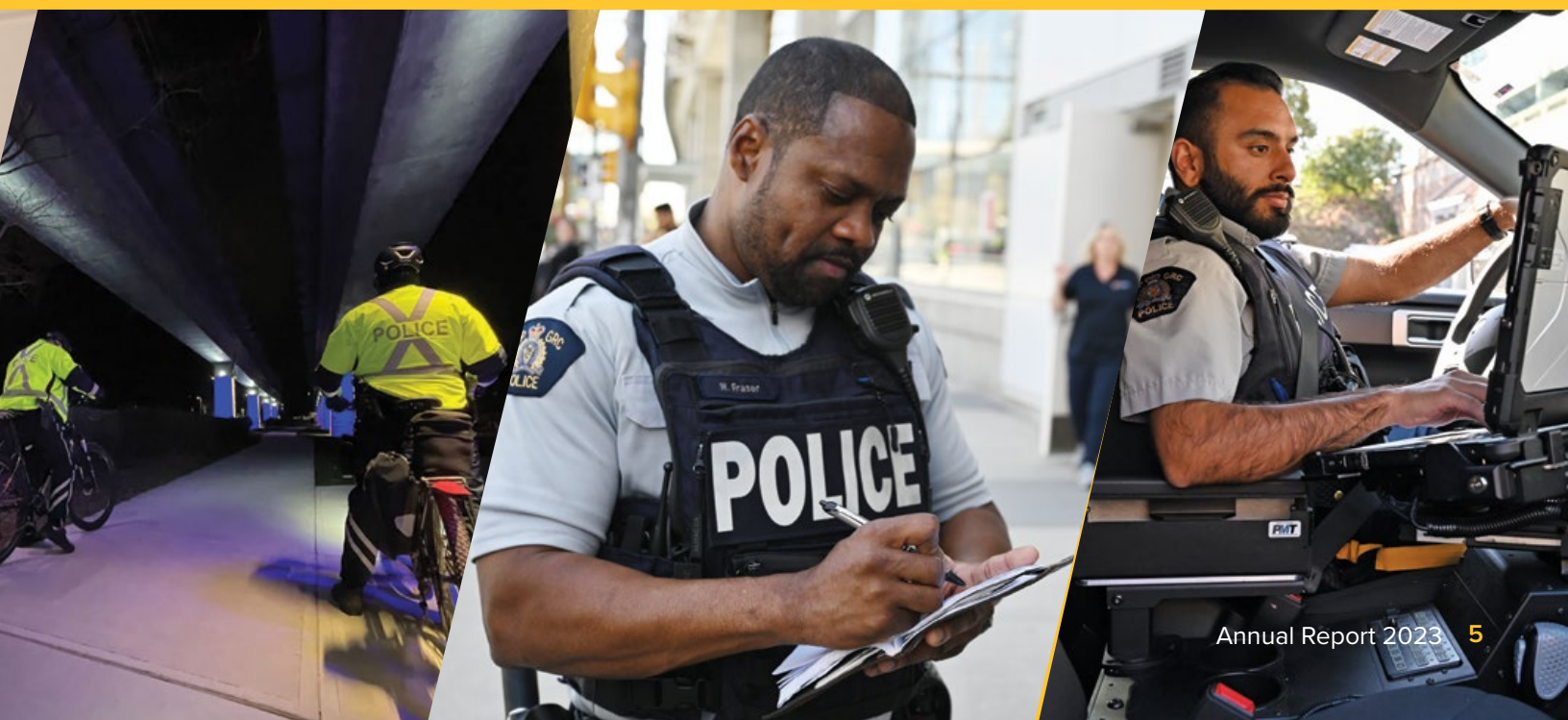
### Top Priority Calls

A top priority or “priority 1” call, involves an active emergency with potential for injury or loss of life.



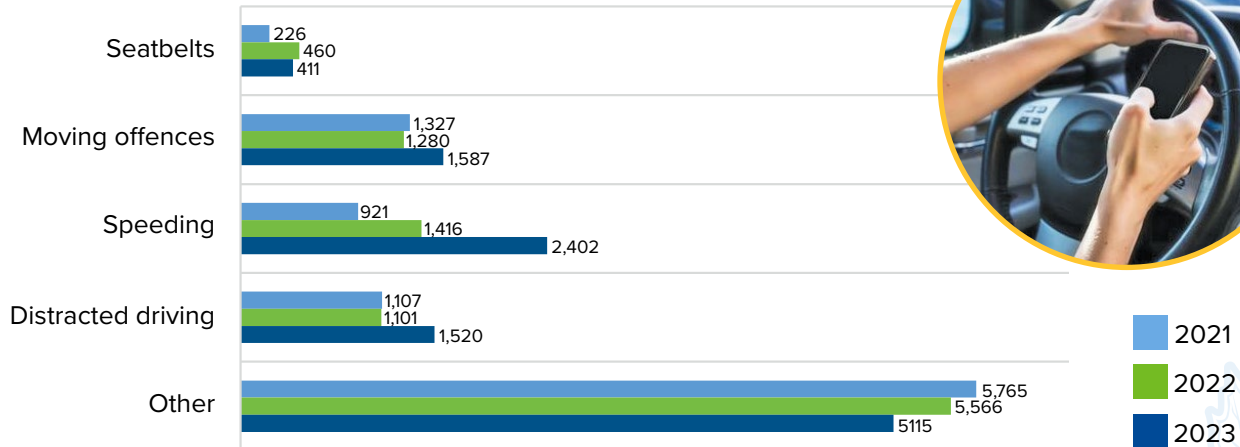
### Top Calls for Service

Call Type	# of Calls	% of Total Calls
1. False Alarm	3,708	8.1%
2. Assist/unspecified	3,310	6.9%
3. Suspicious circumstances	2,707	5.9%
4. Traffic	2,530	5.5%
5. Theft/Shoplifting under \$5,000	2,442	5.3%
6. Check Wellbeing	2,309	5.1%
7. Disturbance	2,134	4.7%
8. Theft from Vehicle under \$5,000	1,655	3.6%
9. Mental Health Act	1,518	3.3%
10. Assault	1,466	3.2%



# Road Safety

## Violation Tickets



**7**

Fatal collisions  
(6 in 2022)

**454**

Collisions with injury  
(452 in 2022)

**268**

Impaired drivers charged  
(270 in 2022)

## Car Seat Safety Initiative

In 2023, Burnaby Traffic Services continued their child safety initiative, hosting four car and booster seat safety workshops for families. Officers worked one-on-one with attendees to identify safety issues, assist with installation, and provide education in an effort to improve safety for young passengers.

## Top 5 Violations

- » Speeding (including excessive)
- » Distracted driving
- » Fail to produce drivers licence or insurance
- » Fail to display "L" or "N"
- » Seatbelt

## Commercial Vehicle Enforcement

**2,591**

Number of  
CVE violations

**1,051**

Number of  
CVE violation  
tickets issued

Burnaby's Economic Crime Unit (ECU) investigates complex financial crimes. ECU works with frontline members, who are often the first to respond to a fraud file. If the file is complex or crosses multiple jurisdictions, then ECU will generally lead the investigation.

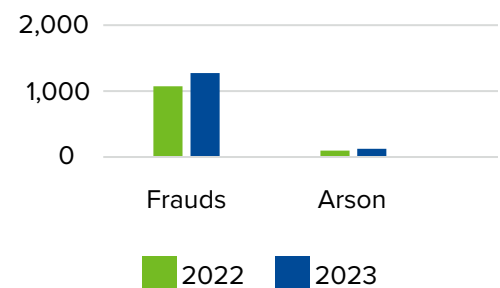
Police who are part of ECU are also trained arson investigators. ECU investigators work with frontline police officers on any suspicious fires within the City of Burnaby, work closely with fire investigators, and monitor for fire-related trends.

## Proactive Outreach Public Education

ECU also provides outreach and education to the public, including seniors and youth, on topics including cyber crime, cyber security and fraud. In 2023 ECU attended 5 community events, including the Burnaby RCMP Open House in October and also presented to community groups and at a Seniors' Safety Forum.



## Fraud Crime Stats

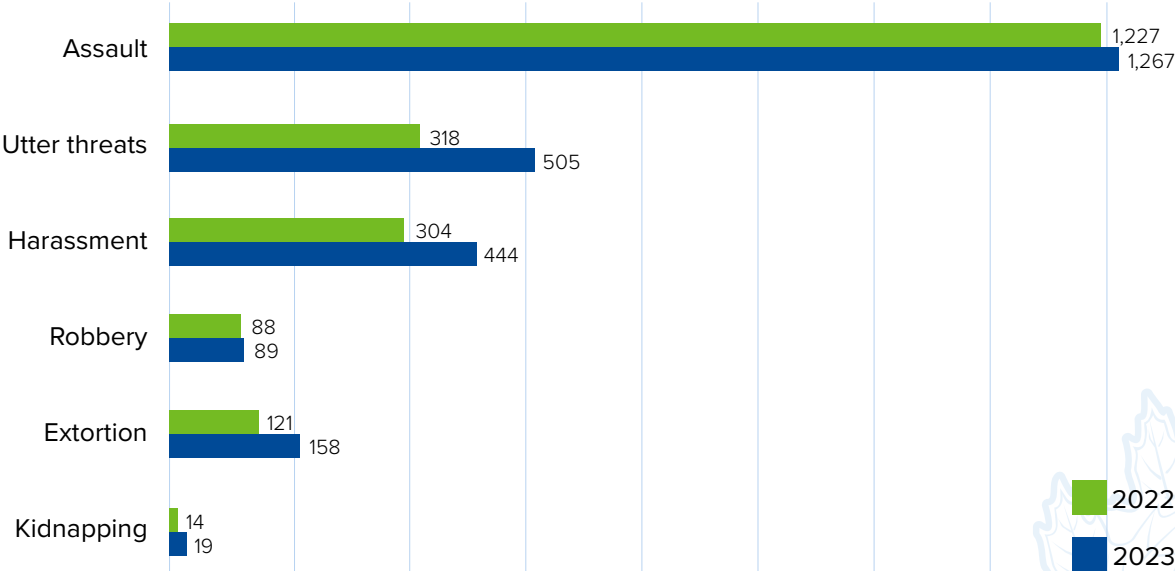


**Frauds 20% increase**  
**Arson 6% increase**



# Violent Crime

## 20% Overall Increase



## Victim Services

Burnaby RCMP Victim Services offers assistance to victims and survivors of crime. The program is integrated into frontline operations, where they work in partnership with police to provide services to witnesses of crime and trauma. Victim Services provides: emotional support, information, practical assistance and referrals to clients.

Victim Service workers support victims and families through various phases of the criminal justice system. In 2023 Victim Services spent over 251 hours supporting victims and witnesses during court proceedings.

## Community Outreach and Engagement

Victim Services caseworkers also provide outreach, education and support to the community. In 2023 they presented to seniors and youth, and supported programs such as Burnaby RCMP's Youth Soccer Camp, Choose Your Ride, and Cram the Cruiser. Victim Services works with a number of community agencies and partners to help deliver holistic and trauma-informed support to their clients.

**324**

Crisis callouts  
(367 in 2022)

**2,242**

Files supporting  
victims of crime  
(assault, harassment  
and disputes)

**518**

Clients supported  
during crisis call outs

Youth is both a National RCMP and Burnaby RCMP priority. The Burnaby Youth Section participates in a number of activities using crime prevention, education and early intervention strategies to address the needs of youth in the community.

Burnaby RCMP's Youth Section supports youth in a school setting and respond to and investigate files within schools. Youth Section members also provide assistance to other Burnaby RCMP teams on youth related investigations, as requested.

Each summer the Youth Section hosts three soccer camps for 150 Burnaby Youth. In 2023, the Youth Section held the first ever Burnaby Youth Academy Program, which was held over spring break for 24 grade 11 and 12 students. The five-day program is designed for students interested in developing leadership skills or those interested in policing.

## Youth Services – Restorative Justice

The Burnaby RCMP, in partnership with the City of Burnaby and School District 41, provide an alternative response to crime and conflict in the community through the Restorative Justice Program.

The program is for youth 17-and-under who have caused harm in Burnaby. This process is voluntary and an opportunity for everyone (victims, community members and the youth) to talk about what happened and be heard.



In 2023, 30 files for restorative justice were opened. The most common file referred was theft.

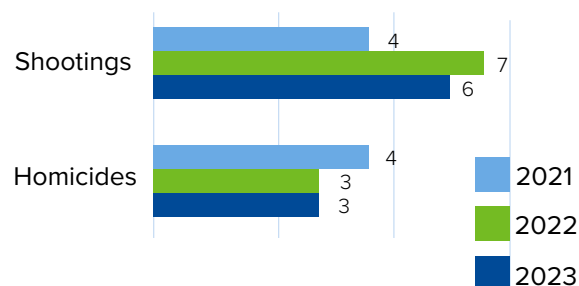
## Burnaby Gang Enforcement Team (BGET)

### Gang enforcement and education

Gangs and organized crime are a concern for all jurisdictions in Metro Vancouver. The Burnaby Gang Enforcement Team (BGET) was created in January 2021 to strategically deter and disrupt gang activity in the City. Working closely with other units in the detachment, the team operates seven days a week to combat gang violence and provide education in the community.

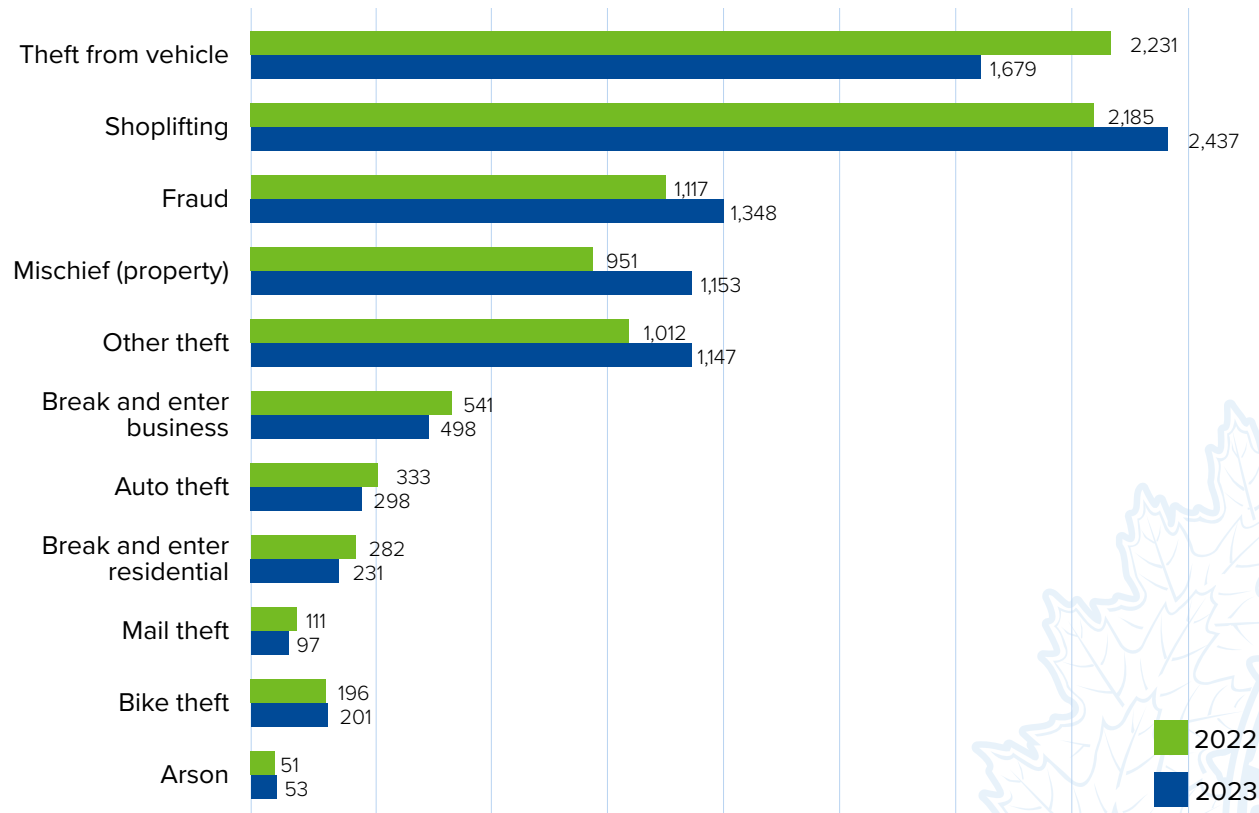
### Outcomes

In 2023, BGET seized 15 weapons, three firearms, 13 cellphones, five vehicles and over \$15,000 in cash as part of its ongoing investigations. In addition, BGET also completed two End Gang Life referrals and one public outreach event. Educational presentations will be launched in 2024 to further enhance and expand education and outreach efforts in the community.



# Property Crime

## 1.6% Overall Increase



## Burnaby RCMP Prolific Offender Suppression Team (POST)

POST's goal is to reduce criminal activity through proactive and intelligence-led enforcement. In 2023, POST investigations focused on property offenders committing high value property offences and resulted in 70 criminal charges being laid. Cases of note included:

- » POST recovered more than \$300,000 worth of stolen and fraudulently obtained items as part of an investigation into an alleged large-scale fraud operation. Also a handgun, ammunition, fraudulent identification cards and commercial printing equipment were seized along with heavy equipment believed to have been fraudulently obtained.
- » POST conducted a large-scale investigation into catalytic converter thefts in the Lower Mainland. A suspect was arrested and a substantial quantity of cash and catalytic converters were recovered.
- » Recovery of thousands of dollars worth of stolen items after investigating three package delivery drivers who were allegedly stealing items and selling them on Facebook Marketplace.

POST members also took part in public education and outreach at Burnaby RCMP's 2023 Open House, highlighting their work in the community. In 2024, POST will continue to focus on priority and prolific offenders and emerging crime trends relating to property crime, including catalytic converter theft.



# Police Mental Health Outreach Team (PMHOT)

Our response to mental health and vulnerable persons continues to be a priority for our detachment and officers. Our Mental Health Outreach Team (PMHOT) often find themselves addressing anti-social and criminal behaviour resulting from mental health issues. PMHOT works with a number of partner agencies to address the complex needs of individuals they support.

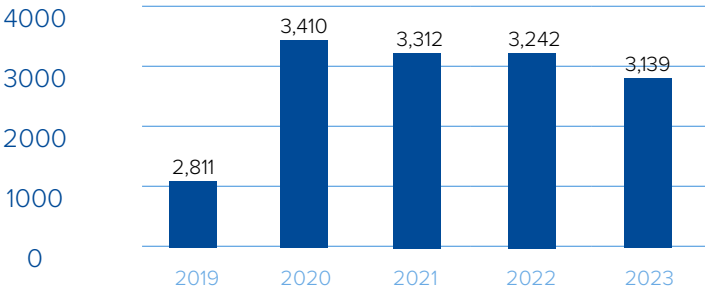
## Extreme Weather Outreach

In response to extreme weather events in the summer and winter, PMHOT conducted a number of proactive well-being checks and handed out extreme weather care packages.



**87**  
Mental health  
outreach visits  
(114 in 2022)

## Mental Health Calls for Service



## Mental Health car program launched in 2023 (MICR)

In November of 2023, the new Mobile Integrated Crisis Response (MICR) mental health car program was launched. This program pairs police officers with Fraser Health mental health nurses. This partnership provides an enhanced response to calls involving individuals in need of mental health, substance use crisis intervention or assistance and will provide referrals to access appropriate services.

The team works 7 days a week from 10 am until 10 pm. The program is designed to complement work already being done by Burnaby frontline members and PMHOT, which continues its proactive outreach.

# RCMP 150

