

Process for 10 Visit Be Active Pass holders

Effective January 1, 2026

- 1. Log into your WebReg account (as usual).
- 2. Choose your 'Reserve in Advance activity' and 'Enroll now' (as usual).
- 3. Select participant, add the activity to your cart and check out/proceed to payment.
- **4.** You will be prompted to pay the activity fee to complete the enrollment.

Tip: Save a valid credit card on your account for ease of payment.

On the day of your activity

5. Arrive prior to the start of your activity and line up at the front desk where you can request a refund in exchange for us removing a visit from your Be Active 10 Visit Pass.



Tip: If you participate in any activities earlier in the day, on the same day as your Reserve in Advance activity, be sure to get a receipt! Then line up and show your receipt from the facility you visited earlier that day for a refund on the Reserve in Advance activity payment and no additional visit will be removed from your pass.

6. Proceed to your activity and check in (as usual).

Learn more: Burnaby.ca/BeActivePass